



INTERMEDIATE INVESTIGATOR TRAINING

Conducting Investigations with
the Decision Maker in Mind

Alison Nygard

November 2025

MEET YOUR FACILITATOR



Alison Nygard

Senior Solutions Specialist

ABOUT US

Vision

We exist to create safe and equitable work and educational environments.

Mission

To bring systemic change to how school districts and institutions of higher education address their Clery Act & Title IX obligations.

Core Values

- Responsive Partnership
- Innovation
- Accountability
- Transformation
- Integrity

AGENDA

- Understanding What:
Regulatory Requirements - What Investigators Should Know
- Understanding Why:
Purpose, objective, and goal for your investigation
- Understanding Where:
Preparing and planning your investigation
- Understanding How:
Executing a compliant, thorough, unbiased, and fair investigation

- Understanding Who:
Building your report with the Decision-Maker in mind

01

UNDERSTANDING WHAT:

Regulatory Requirements -
What Investigators
Should Know



THE REGULATIONS

- The 2020 Regulations are back in effect.
- Make sure that you have the correct policy version, which should be specified from the outset by the Coordinator in the investigation notices.
- When in doubt, check with your counsel about any legal updates in your state.

PROCEDURAL REQUIREMENTS FOR TITLE IX & NON-TITLE IX SEXUAL HARASSMENT INVESTIGATIONS

Notice of
Investigation to
BOTH parties

An Advisor of choice

Written
notification of
meetings
and sufficient time
to prepare

Equal opportunity to
present evidence

Opportunity to
review and respond
to all relevant
and directly related
evidence

Report summarizing
relevant evidence
at least 10-days prior
to hearing

THE TITLE IX COORDINATOR (OR DESIGNEE) PREPARES THE NOTICE

- Sufficiency of Detail – The Who, What, When, Where
- The Applicable Policy and Procedure
- Presumption that Respondent is Not Responsible
- Right to Advisor
- Right to Review Evidence
- Any Prohibition against Knowingly Making False Statements

TIPS: It's a good practice to include a section on the prohibition of retaliatory conduct against other participants in the process, in connection to the participation.

REPORT AND EVIDENCE FILE

Summary of the Evidence



Compilation of all Evidence



**“RELEVANT
EVIDENCE”
AND
“DIRECTLY
RELATED”**



RELEVANT EVIDENCE

The Department declines to define “relevant”, indicating that the term “should be interpreted using [its] plain and ordinary meaning.”

See, e.g., Federal Rule of Evidence 401 Test for Relevant Evidence:

“Evidence is relevant if:

- (a) it has any tendency to make a fact more or less probable than it would be without the evidence; and
- (b) the fact is of consequence in determining the action.”

DIRECTLY-RELATED EVIDENCE

Term is broader than:

- “all relevant evidence” as otherwise used in Title IX regulations, and
- “any information that will be used during informal and formal disciplinary meetings and hearings” as used in Clery Act

Directly-related evidence includes:

Evidence upon which the school does not intend to rely on in reaching a determination regarding responsibility and inculpatory or exculpatory evidence whether obtained from a party or other source.

EVIDENCE THAT IS "NOT RELEVANT"

Sexual History

Complainant's sexual predisposition or sexual history, with two exceptions:

- Offered to prove someone other than Respondent committed act, or
- Offered to prove consent

Privileged

Legally recognized un-waived privilege

- **Written release required for parties holding said privilege provides the privileged information

Note

- Not included in the final compilation of evidence
- Not to be mentioned in the summary investigation report
- Not relied upon for the analysis

WHEN ARE REDACTIONS APPROPRIATE?

Redact



Complainant's sexual predisposition, unless one of the two exceptions apply.

Redact



Legally recognized UNWAIVED privilege.

OTHER REDACTION CONSIDERATIONS



Embarrassing or explicit information

Should not redact



Non-University contact information (addresses, phone, etc.)

Okay to redact for privacy



Anonymizing report

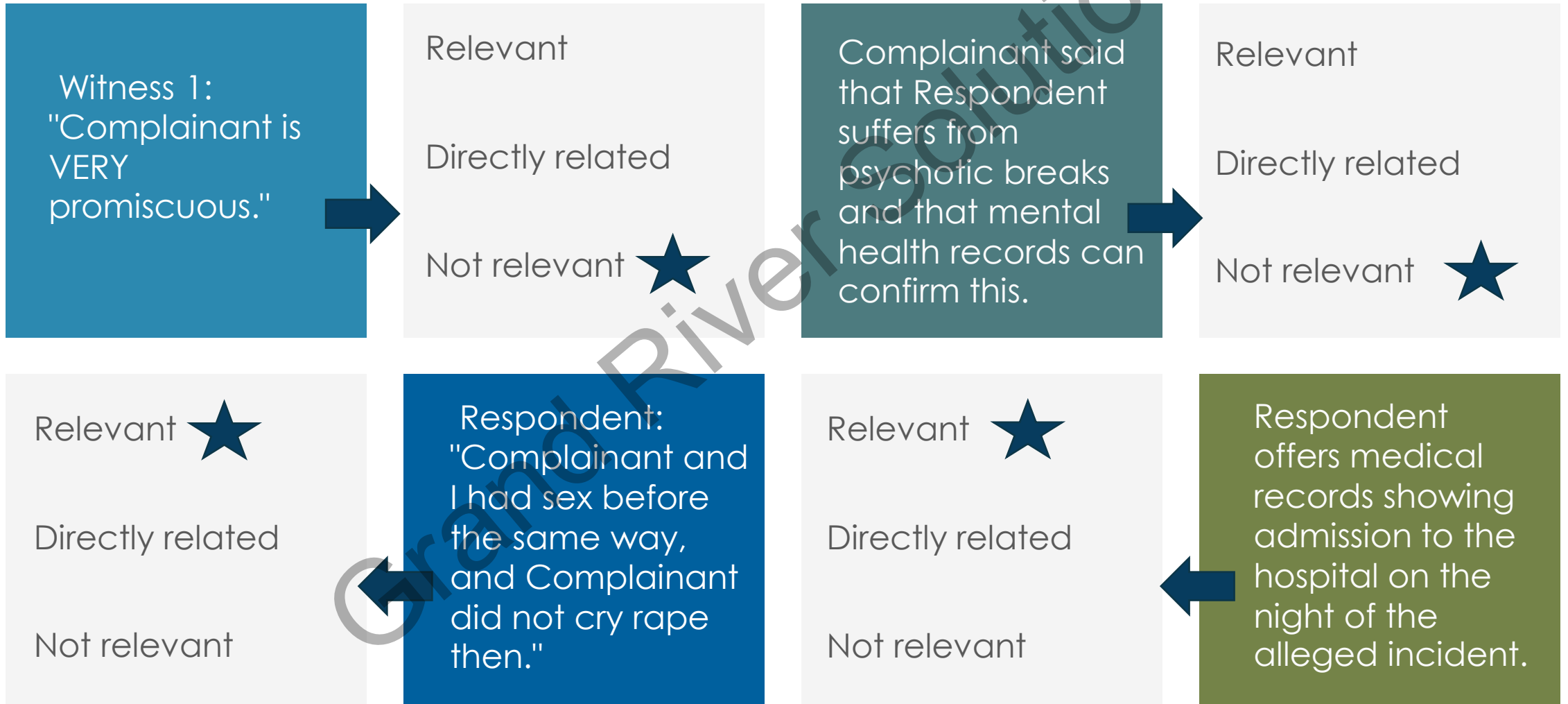
Consider if this is necessary.
You must provide witness key.



Other considerations

Medical documents,
birthdates, ID numbers, etc.

TEST YOUR KNOWLEDGE



TO REDACT OR NOT REDACT?

Witness 1: "Complainant is VERY promiscuous."

- Redact ★
- Do not redact
- Partially redact

Respondent: Screenshot of text messages of Complainant sending nude photos.

BONUS QUESTION!

It depends...

In the scenarios where there is no redaction, what would you say to the party that asks for the information to be redacted?

Complainant
Nurse Examine

- Redact
- Do not redact
- Partially redact ★

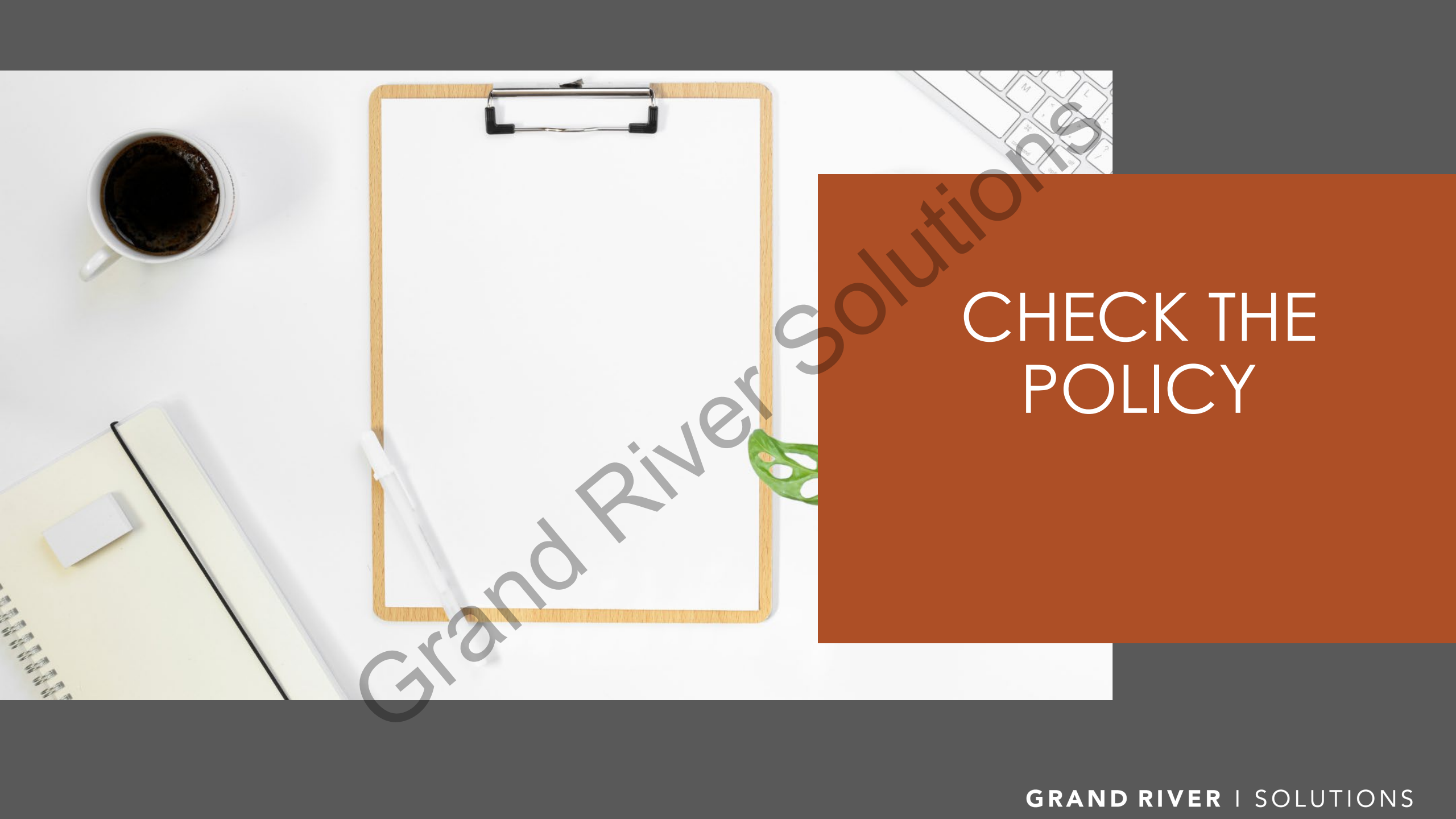
nt is a terrible
ndent couldn't
ant because
iskey dick."

- Do not redact ★
- Partially redact

02

UNDERSTANDING WHY:

Purpose, Objective, and
Goal

A top-down view of a workspace. In the top left is a white cup of dark coffee. In the center is a wooden clipboard with a silver clip at the top, holding a blank white sheet of paper. A white pen lies diagonally across the bottom left of the clipboard. To the left of the clipboard is a yellow spiral-bound notebook with a white eraser on top. In the top right corner, a portion of a white keyboard is visible. A large, semi-transparent orange rectangle is positioned on the right side of the image, containing the text 'CHECK THE POLICY'. A diagonal watermark reading 'Grand River Solutions' is overlaid across the center of the image.

CHECK THE
POLICY



THE REQUIREMENT OF IMPARTIALITY

Investigators are required to conduct their investigation in an impartial manner. This means that investigators must commit to the requirements of impartiality throughout the entire investigatory process, which includes the opportunity to make various decisions at multiple points.

The requirement of impartiality requires that investigators make those decisions without being influenced by impermissible bias, conflict of interest, and a pre-judgment of facts.

AVOID PRE-JUDGEMENT OF THE FACTS

Investigators must be free of conflict and bias in order to proceed with an investigation assignment.

This can be accomplished by refraining from passing judgement on individual facts, the allegations, or whether the policy has been violated, until they have had the opportunity to consider ALL of the evidence.

How do we protect the integrity of the investigation?

- Checking our biases
- Keeping an open mind
- Checking our egos
- Approach the allegations with neutrality
- Treat both parties equally and provide an equal opportunity to present evidence

NOTE: There must be an actual conflict. The burden of proof is always on the person arguing there is a conflict.

GOAL: WHAT NEEDS TO BE PROVEN

What will the Decision-Maker be asked to decide?

What are the elements of each act of prohibited conduct alleged?

What does the formal complaint allege?

What material issues do you foresee?

Now prepare to develop an investigative strategy.

STALKING ALLEGATION - QUESTIONS TO BE ADDRESSED:

Create a chart that you will use throughout your investigation to add information to as it comes in. This will function as a road map for your summary of the evidence and the analysis if applicable.



Directed at
specific person
Was the conduct
directed at
Complainant?



Substantial
emotional distress
Would conduct cause
a reasonable person
suffer substantial
emotional distress?
Did Complainant
experience such?

Course of conduct
Did Respondent
engage in more than
one action?



Fear for safety
Would conduct cause
a reasonable person
fear for their safety or
the safety of others?
Did Complainant
experience such?

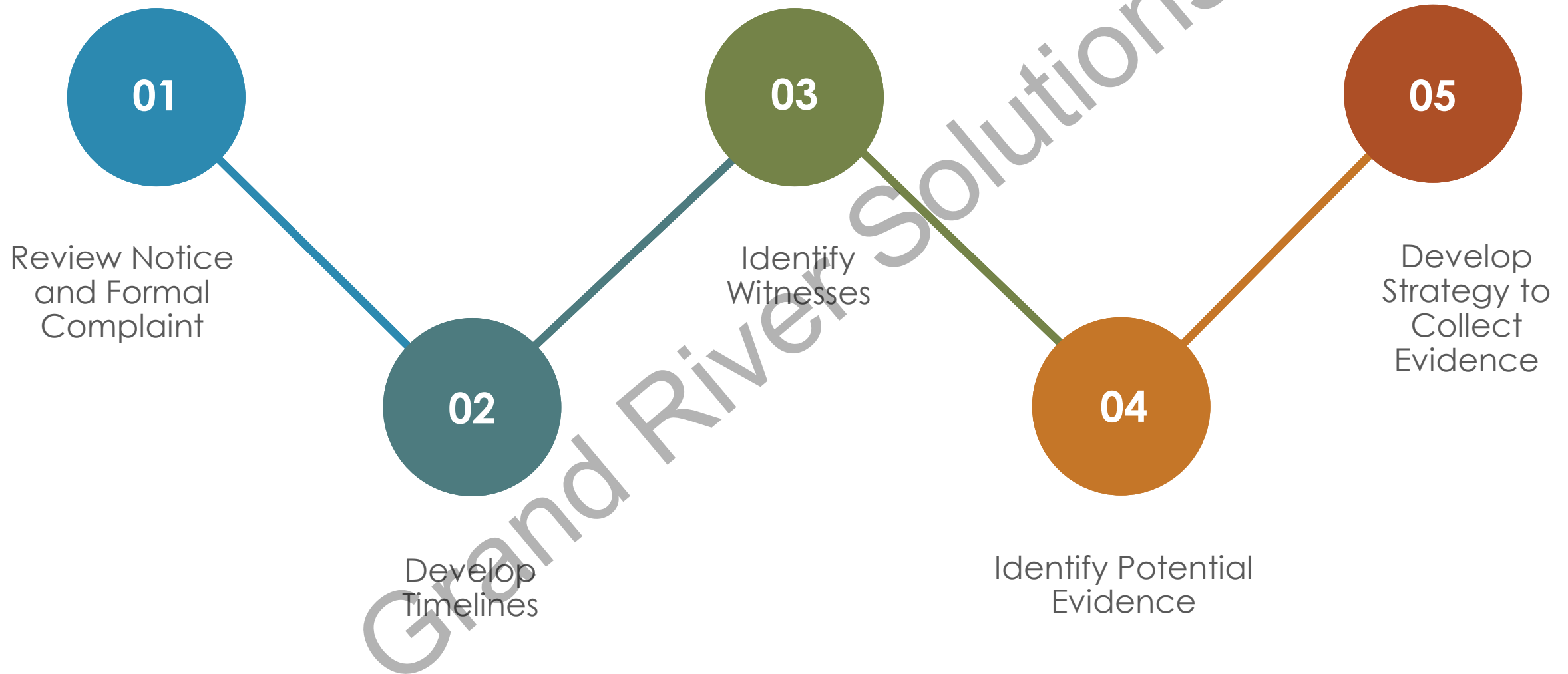


03

UNDERSTANDING WHERE:

Preparing for the
Investigation

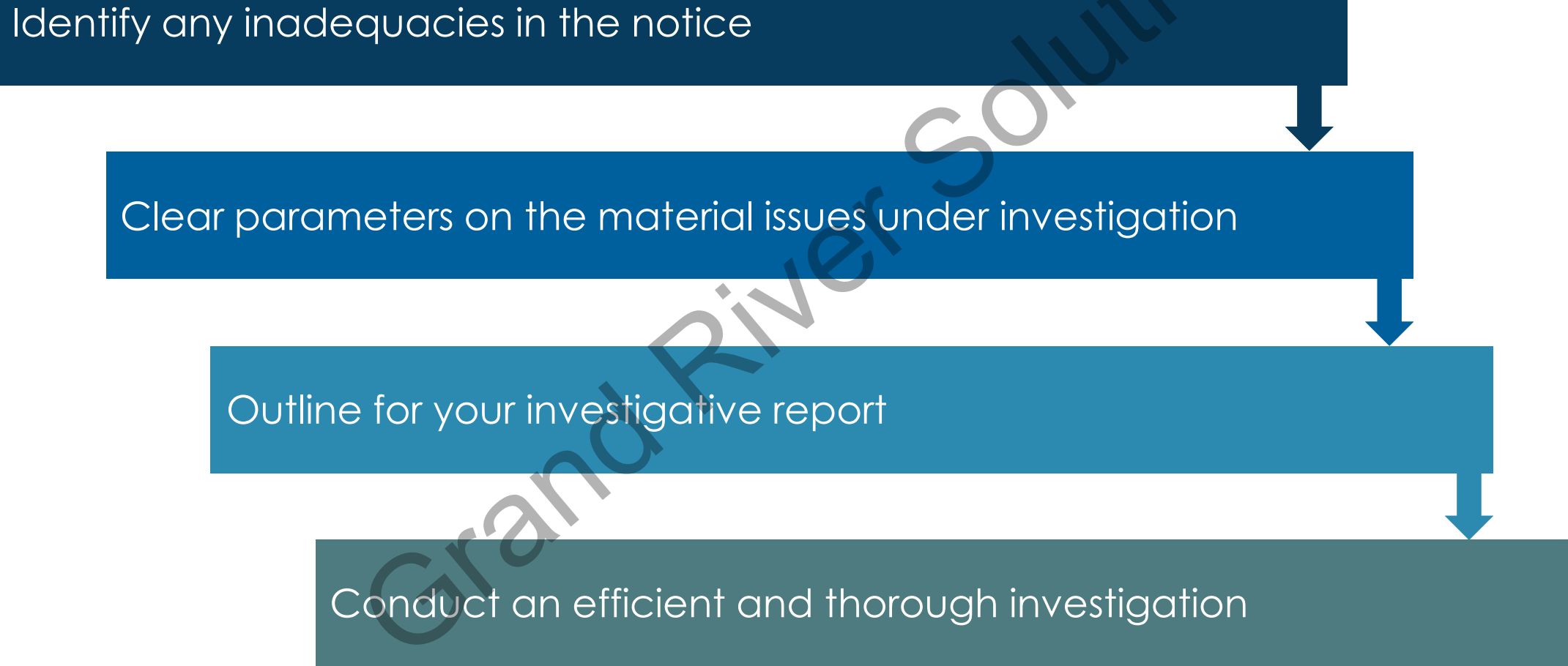
THE PROCESS: DEVELOPING AN INVESTIGATIVE STRATEGY



NOTICE OF ALLEGATIONS & FORMAL COMPLAINT

BENEFITS OF PREP WORK

Identify any inadequacies in the notice



```
graph TD; A[Identify any inadequacies in the notice] --> B[Clear parameters on the material issues under investigation]; B --> C[Outline for your investigative report]; C --> D[Conduct an efficient and thorough investigation];
```

Clear parameters on the material issues under investigation

Outline for your investigative report

Conduct an efficient and thorough investigation

INVESTIGATION TIMELINE

Formal Complaint
filed on March 27,
2025

Review of evidence
and report writing

Interviews and
evidence collection

Investigation
deadline: June 19,
2025 (60-day
deadline)

PRO TIP - CHECK YOUR CALENDAR, WORK BACK FROM FINAL DEADLINE

Does your institution have a built-in review process? ☒

What is the time for evidence review (often 10 days) ☒

Request extension when you know you need it. ☒

If one party gets an extension, they both get it. ☒

Document delays and regularly check timeline. ☒

PRO-TIP: WITNESS AND EVIDENCE TABLE

Witness / Evidence	Offered by:	Relevancy	Outreaches
John Doe	Complainant	Complainant best friend. He was with the Complainant the night of the reported incident.	
Jane Doe	Respondent	Respondent roommate. It is believed that she saw the Complainant leave the Respondent's residence immediately following the reported incident.	
Text communication between parties on date of incident	Complainant	Text related to the incident immediately following the interaction.	

PRO TIP: BUILD YOUR REPORT EARLY

Overview of the investigation



Statement of jurisdiction



Identity of investigators



Objective of the investigation and investigative
report



Prohibited conduct alleged

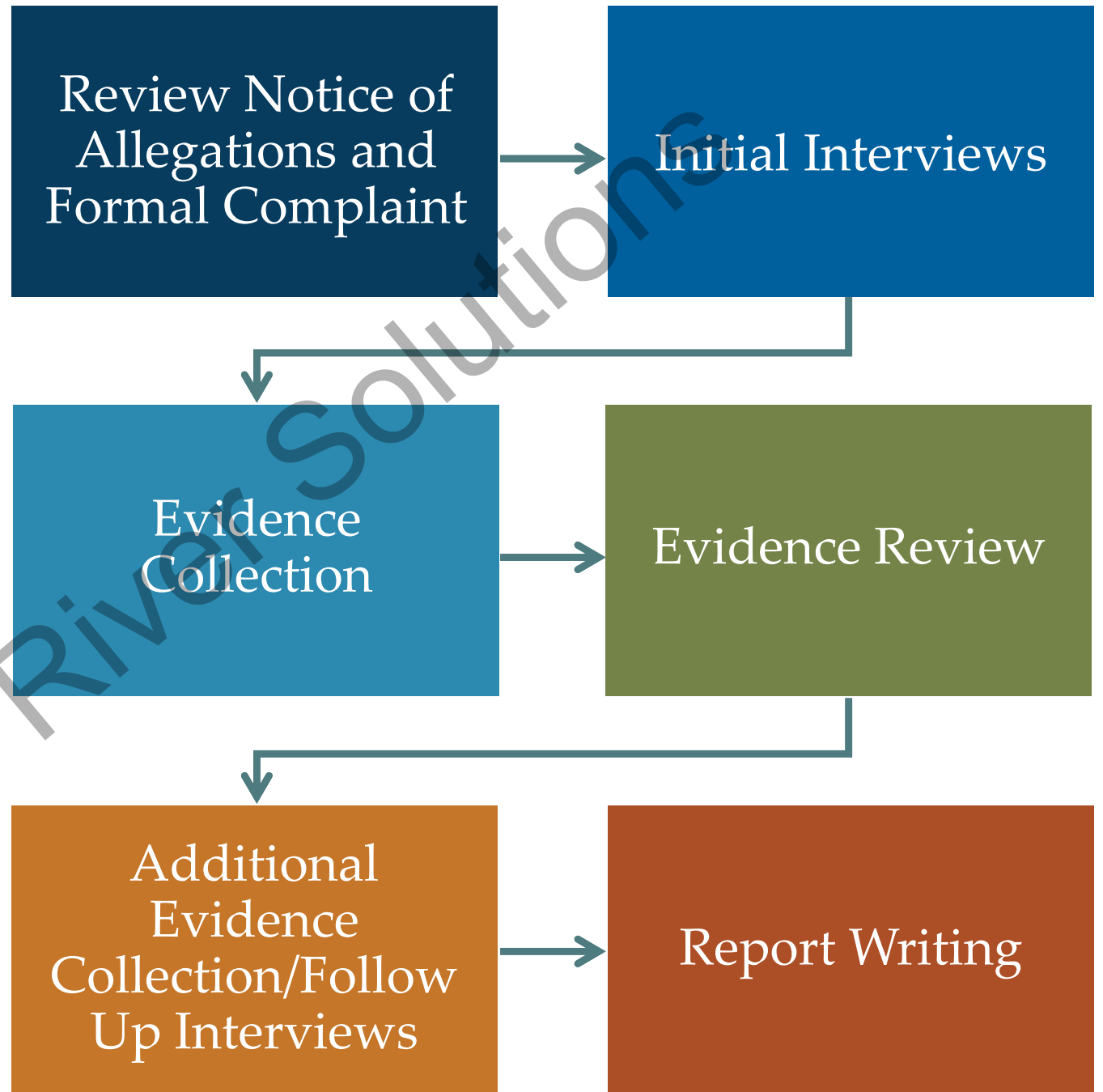


04

UNDERSTANDING HOW:

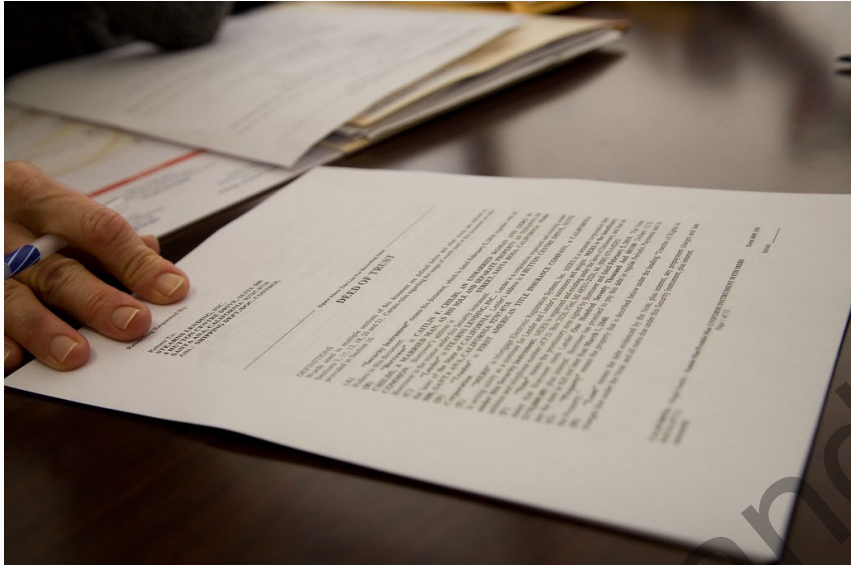
Executing a Thorough,
Unbiased, Fair, & Compliant
Investigation

ESSENTIAL STEPS OF AN INVESTIGATION



INITIAL INTERVIEWS

PARTY OUTREACH



The 2020 regulations require written notification of meetings and sufficient time to prepare.

- No specific definition of "sufficient time"

Best Practices:

- Use your best judgement on how much time you provide parties to prepare
- Document your attempts to reach parties
- Be consistent with your approach, irrespective of the party's role
- Include three available dates and times and request alternatives

COMPONENTS TO PARTY OUTREACH



What should be included in your Investigator's outreach to parties?

Key components

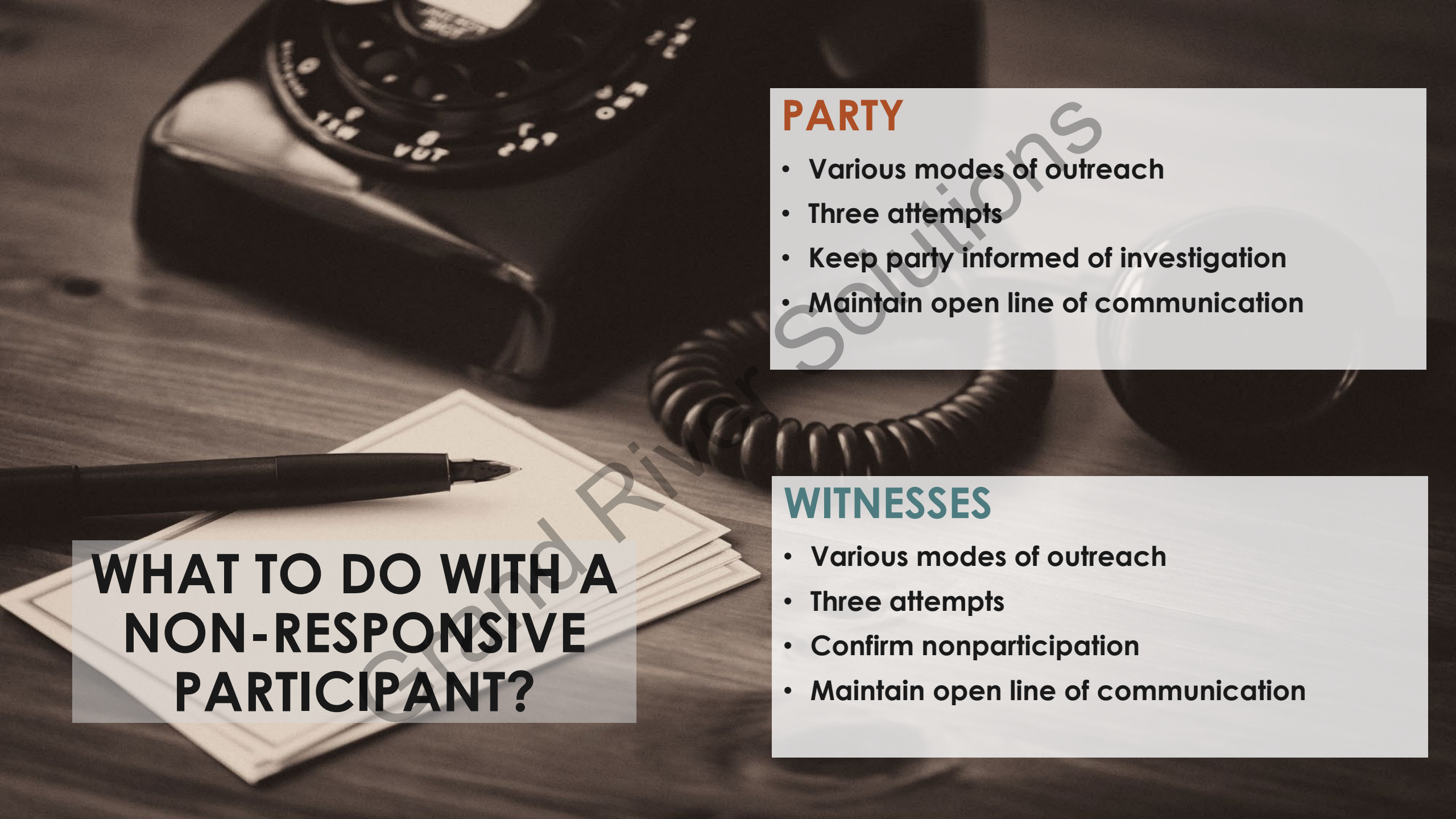
- Investigator introduction
- Invitation to meet
- Information regarding the investigatory process
- Rights to an advisor of choice
- No-Retaliation Policy
- Institutions Policies and Procedures

COMPONENTS TO WITNESS OUTREACHES



What should be included in your Investigator's outreach to Witnesses?

- Investigator introduction
- Invitation to meet
- Information regarding the investigatory process
- Their rights
- “Need to know”
- Institutions Policies and Procedures

A black rotary telephone is positioned in the upper left of the frame. A black pen lies horizontally across a stack of white notepapers in the lower left. The background is a dark wooden surface.

WHAT TO DO WITH A NON-RESPONSIVE PARTICIPANT?

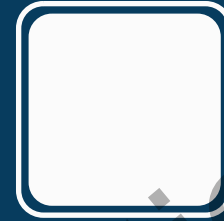
PARTY

- Various modes of outreach
- Three attempts
- Keep party informed of investigation
- Maintain open line of communication

WITNESSES

- Various modes of outreach
- Three attempts
- Confirm nonparticipation
- Maintain open line of communication

ADVISOR OF CHOICE DURING THE INVESTIGATION



Can be anyone, including an attorney or witness.



Institutions cannot place restrictions on **WHO** can serve



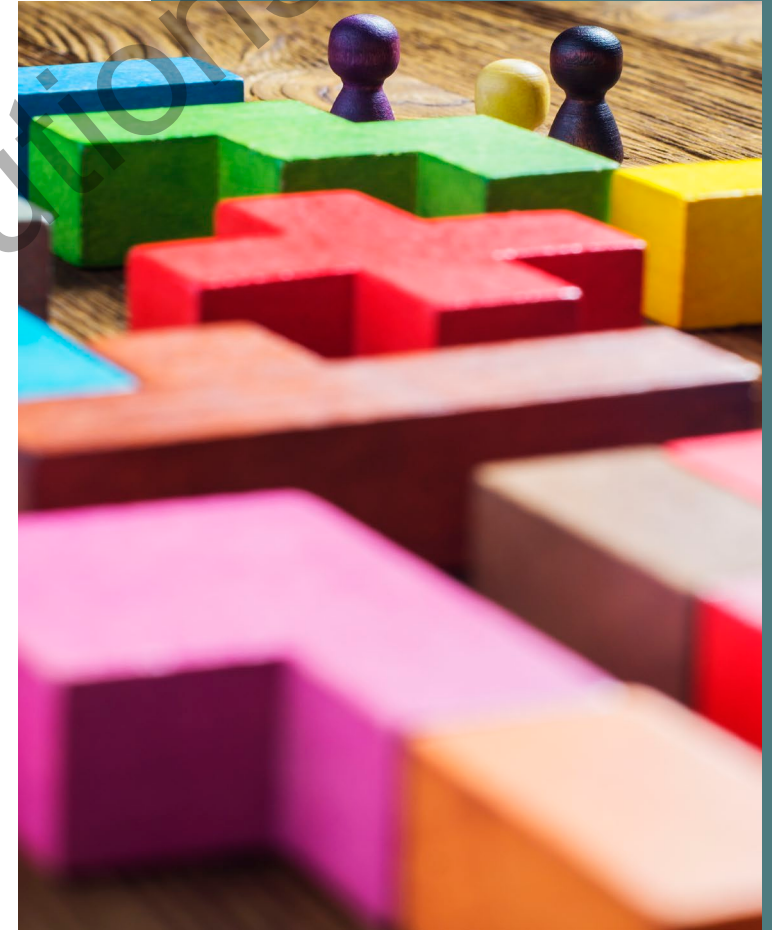
Institutions can create rules and guidelines for advisors

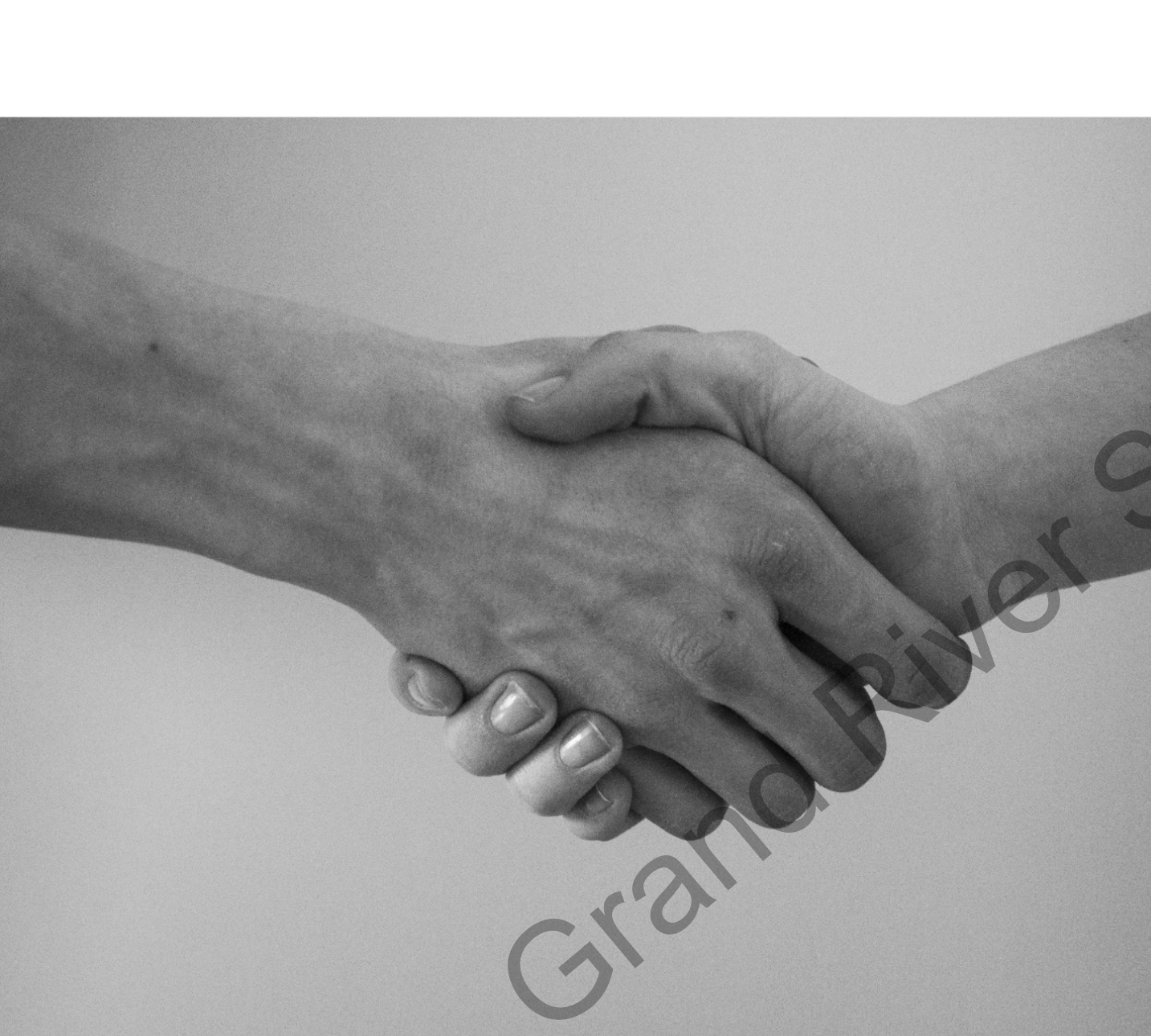


No specific training required

CHALLENGING ADVISORS

- Remain professional and matter-of-fact
- Cite to the Policy and, if applicable, the written advisor agreement
- Set expectations early with Party and Advisor – For both Investigation and Hearing
- Avoid debates – Appeal is the proper avenue to object
- You can follow up after meeting if unsure about any questions





COMMON ELEMENTS OF AN ADVISOR AGREEMENT

1. Explain their role
2. Provide rules/guidelines of engagement
3. Define confidentiality and the expectation of privacy
4. Warn about and potential consequences for unauthorized conduct

A blurred background image showing two people in an interview setting. One person is seated on the left, and another person is standing on the right, leaning forward. The image is out of focus, emphasizing the silhouettes and the professional atmosphere. A large, dark blue rectangular overlay is positioned on the right side of the image, containing the word 'INTERVIEWS' in white, bold, uppercase letters. The overall color palette is muted, with blues, greys, and a hint of green on the far right edge.

INTERVIEWS

INTERVIEW OBJECTIVES



SETTING CLEAR EXPECTATIONS

What they should expect of you:

- Neutrality
- Active listening
- Privacy
- Interview memorialization method
- Consideration of the sensitive nature of content
- Patience, respect, and appreciation
- Ongoing line of communication

What you expect of them:

- Honesty
- Permission to ask questions or clarifications
- Authentic responses
- No retaliatory conduct

Is there anything you would add?

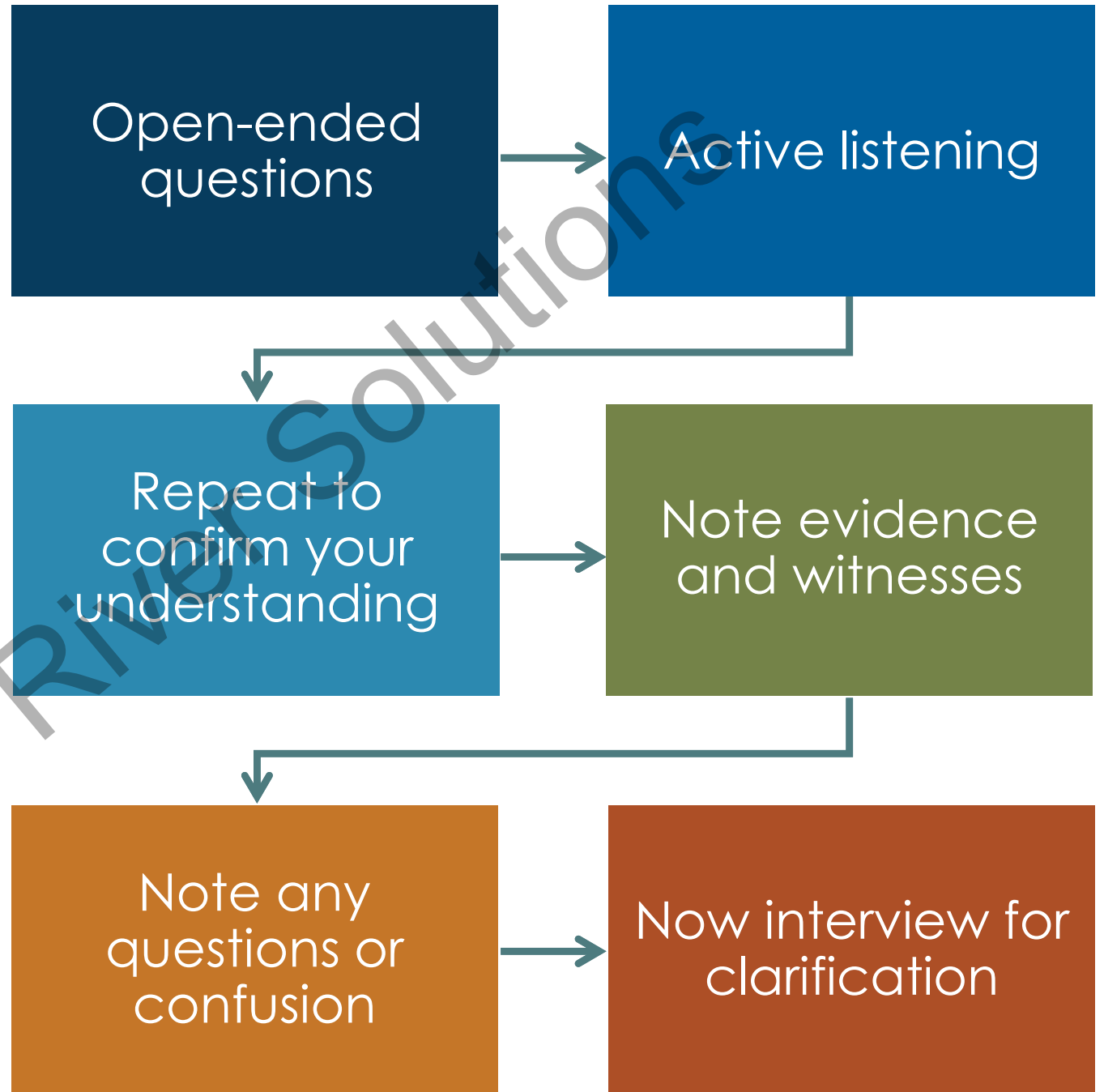
PREPARE YOUR QUESTIONS

But be prepared for
flexibility in the interview...

LISTEN

Interviews should elicit/encourage a narrative

Grand River Solutions



CLARIFICATION

Ask questions that:

- Come from a place of curiosity
- Seek understanding
- Elicit deeper details
- Address information not mentioned during the narrative

Avoid questions that:

- Interrogate
- Blame
- Imply doubt or disbelief
- Lead

PRESERVE EVIDENCE

Identify the evidence that you would like to obtain or that was mentioned during the interview.

Develop an intentional strategy for obtaining the evidence.

Consider potential barriers to evidence collection and ways to overcome them.

Be cognizant of limitations in collecting certain types of evidence.

When deciding what evidence to request of the interviewees, take these steps with intentionality:



THINK AHEAD TO THE HEARING...

- If a party asks for a witness or evidence at the investigation, they will likely renew the request at the hearing if the information is not gathered.
- Hearing Officer's first question will be: "Why wasn't this gathered in the investigation?"
- Clearly document why the information could not be gathered or why you decided against gathering it.



ACTIVITY: EVIDENCE COLLECTION

WHAT TO DO IF...

No follow through on evidence:

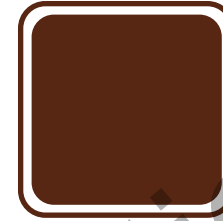


- Reminders
- Follow-ups (three attempts)
- Close the loop
- Track and document all attempts

Data dump:

- Consider the source
- Gratitude
- Seek clarification on relevance
- Consider potential extension to review

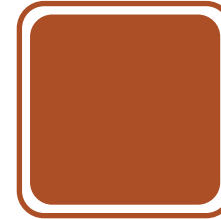
AT THE CONCLUSION OF THE INTERVIEW



Explain the review process



Confirm next steps in the investigation process



Review support, privacy, and retaliation



Keep lines of communication open

AFTER THE INTERVIEW: ACTIONS

Memorialize the interview in writing: Interview Notes/ Summary transcript



Provide opportunity for the party or witness to review, if permitted



Provide opportunity for a response



Incorporate the response



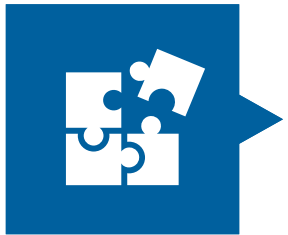
ADDITIONAL TIPS FOR WITNESSES



Balancing party privacy with the need to ask specific questions



Balancing transparency about the how information will be shared with encouragement to participate



Gathering information to assist decision maker's need in evaluating reliability

FOLLOW UP INTERVIEW APPROACH

01

Explain the purpose of the follow-up

02

Set the stage for the topics

03

Prepare them for “the shift”

04

Ask the hard questions

THE “HARD” QUESTIONS

Details about the sexual conduct

Seemingly inconsistent behaviors

Inconsistent evidence/information

What they were wearing

Alcohol or drug consumption

Probing into reports of lack of memory

HOW TO ASK THE HARD QUESTIONS

- **Lay a foundation for the questions**
 - Explain why you are asking it
 - Share the evidence that you are asking about, or that you are seeking a response to
- **Be deliberate and mindful in your questions**
 - “Can you tell me what you were thinking when...”
 - “Help me understand what you were feeling when...”
 - “Are you able to tell me more about...”

ACTIVITY: POLL TIME

Which question is better?

When prompted, select which question is better of the options

- Details of sexual contact
- Inconsistent behavior/evidence
- Specifics about garments
- Alcohol/drug consumption
- Lack of memory

HINT:

There won't always be a "wrong" answer...

05

UNDERSTANDING WHO:

Review of Evidence and
Report Writing with the
Decision-Maker in Mind

REVIEW OF EVIDENCE BROAD STROKES

Parties must be given an opportunity to present evidence in support of their position. There are two opportunities in any hearing case: First, after interviews and evidence has been collected, and second, ahead of the hearing.

Share all relevant (and directly related) evidence

Ten days for parties to respond to the evidence

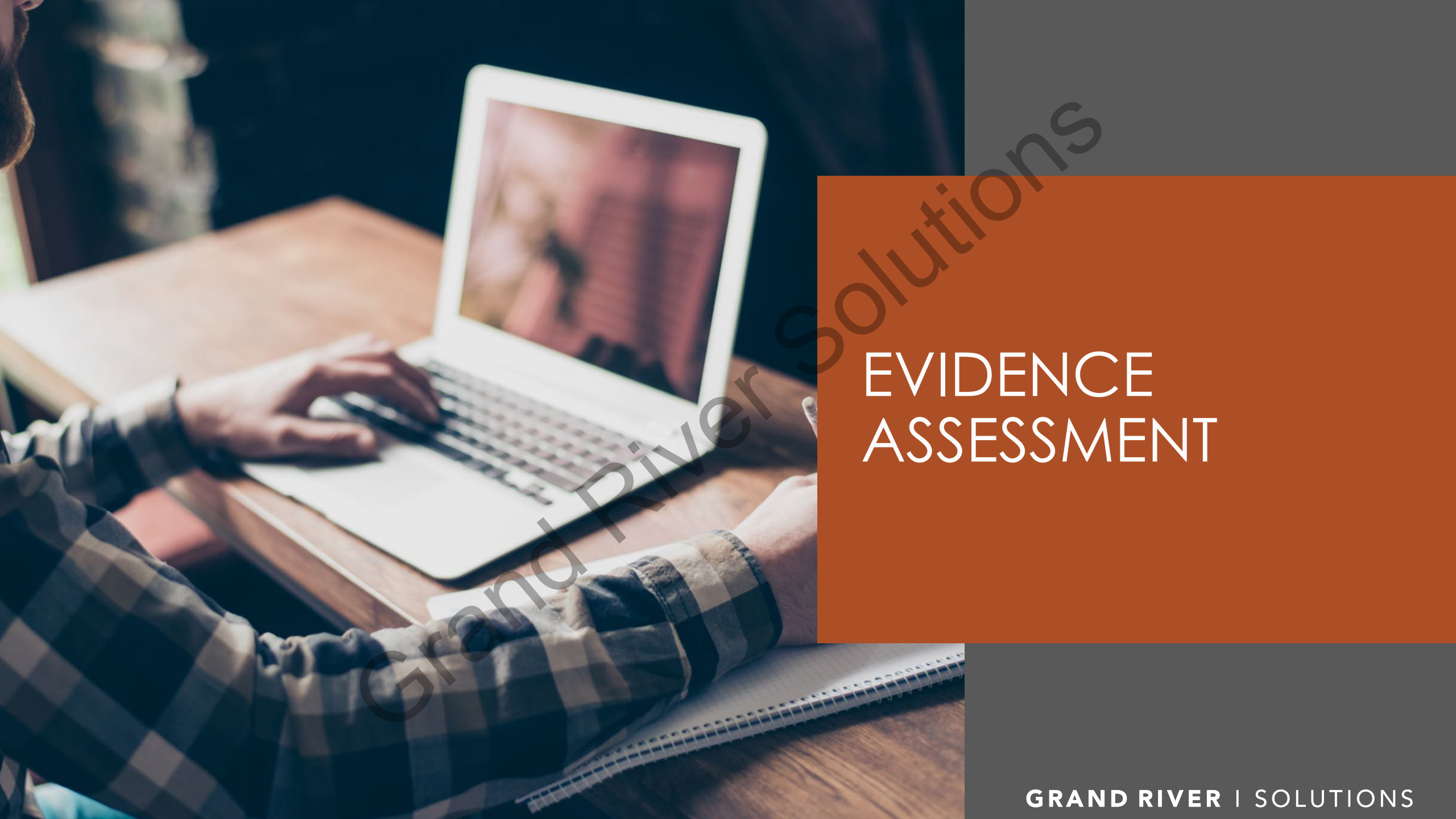
Clear categorization of evidence assessment

Organized

Secure and private

Expectations for the review process and care of the evidence

Incorporation of responses/additional evidence and finalization of investigative file

A person wearing a plaid shirt is sitting at a wooden desk, working on a laptop. The laptop screen shows a blurred image of a person. The person's hands are on the keyboard. A spiral notebook is open on the desk in front of them. The background is dark and out of focus. An orange rectangular overlay is on the right side of the image, containing the text 'EVIDENCE ASSESSMENT'.

EVIDENCE ASSESSMENT

GRAND RIVER | SOLUTIONS

EVALUATING EVIDENCE



Is it relevant?



Is it authentic?



Is it credible and/or reliable?



How much weight should it be given, if any?

AUTHENTICITY

NEVER
assume
evidence is
authentic

- Obtain originals
- Multiple sources

Ask questions
that lead
to proof
of authenticity

- Timestamps
- Full screenshots
- Full chains of communications

Investigate
authenticity if
necessary

- Look at properties
- Metadata

CREDIBILITY AND RELIABILITY

There is no formula for assessing credibility and reliability

NOTE: Keep in mind evidence and witnesses can be credible, but not reliable

Opportunity to view

Ability to recall

Motive to fabricate

Plausibility

Consistency (internal and external)

Background, experience, and training

Coaching or bias

WEIGHING THE EVIDENCE



Direct

Based on personal knowledge or observation and that, if true, proves a fact without inference or presumption.



Corroborating

Differs from but strengthens or confirms what other evidence shows.



Circumstantial

Based on inference and not on personal knowledge.

CREDIBILITY AND RELIABILITY ASSESSMENTS OF THE PARTIES AND WITNESSES



CONSIDERATIONS ABOUT CREDIBILITY AND RELIABILITY

- Sufficiency of details and specificity
- Internal consistencies
- Consistency with evidence or testimony
- Corroboration

- Inherent plausibility
- Material omission
- Motive to falsify
- Past record
- Ability to recollect events

CREDIBILITY/RELIABILITY ANALYSIS

1. Determine the material facts – focus only on material facts.
2. Determine which material facts are:
 - a. Undisputed – consistent, detailed and plausible, and/or agreed upon by the parties
 - b. Disputed – unsupported by documentary or other evidence, or are facts about which an element of doubt remains
3. State clearly which facts are accepted, and which are rejected, and state the reasons why.

Example:

“While Jack maintained that he never kissed Marcy and went home early, several witnesses corroborated that he was at the party until 3 a.m. In addition, a photo was submitted by a witness showing Jack kissing Marcy. Therefore, Jack’s version of events cannot be credited as being more likely than not to be true.”

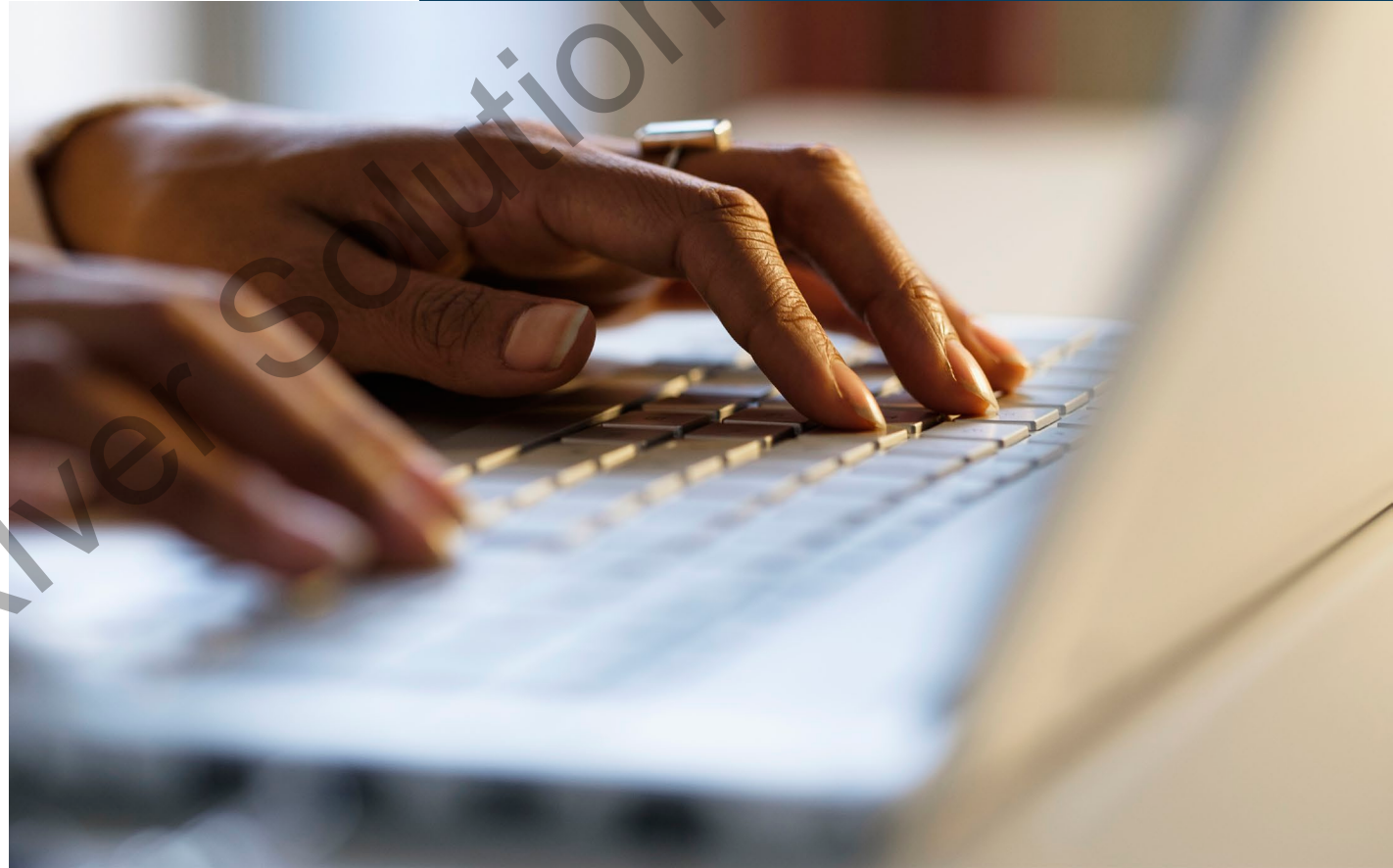
ADDITIONAL CONSIDERATIONS

Incapacitation

Explanation of
thought
process and
reactions –
DON'T ASSUME

Weight of
Specific Facts

REPORT WRITING

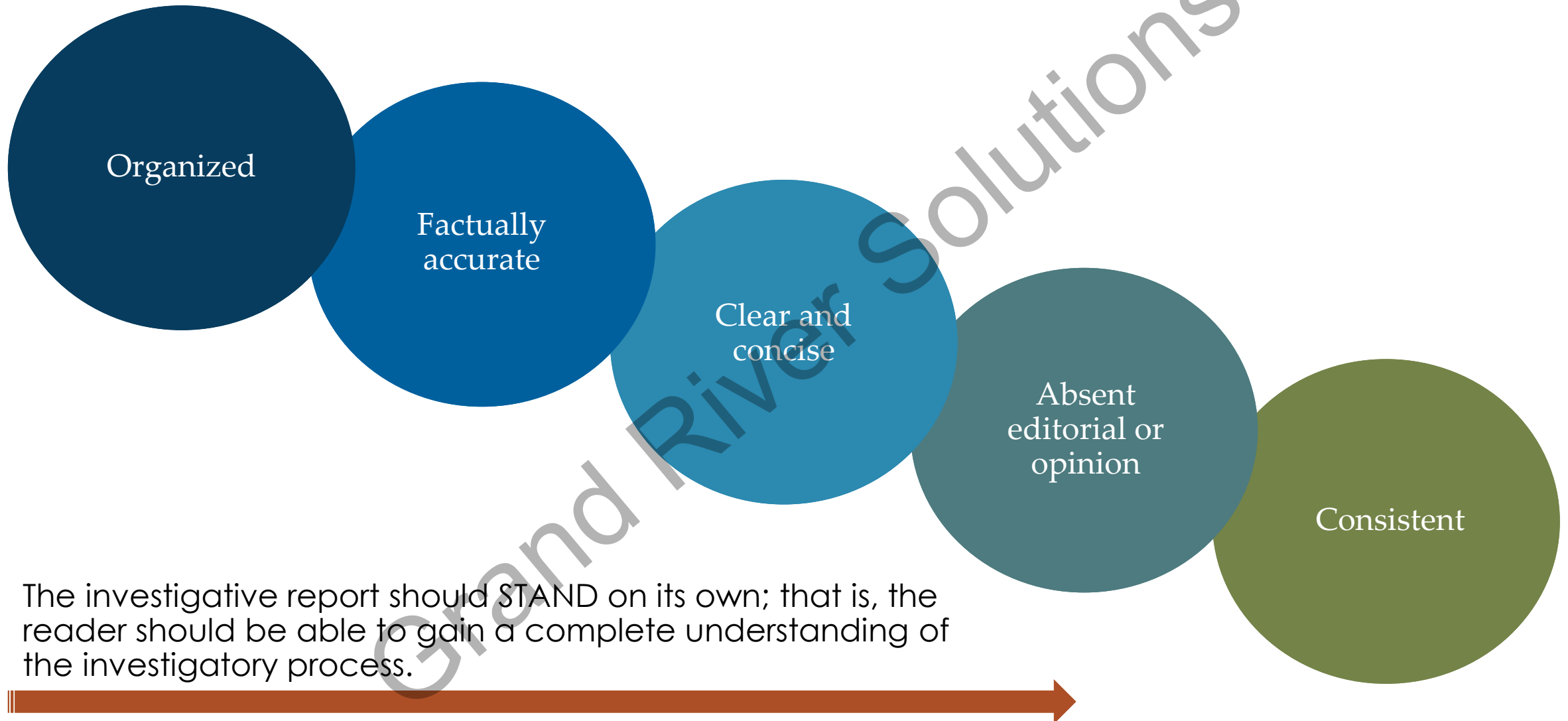


IMPORTANCE OF WRITING A SOLID REPORT

Beyond ensuring the investigative report is compliant with regulations, a solid report also:

- Allows for future recollection if needed
- Signals complaint was taken seriously
- Ensures the investigation was fair, impartial, and thorough
- Protects you and your institution in case of litigation and limits liability

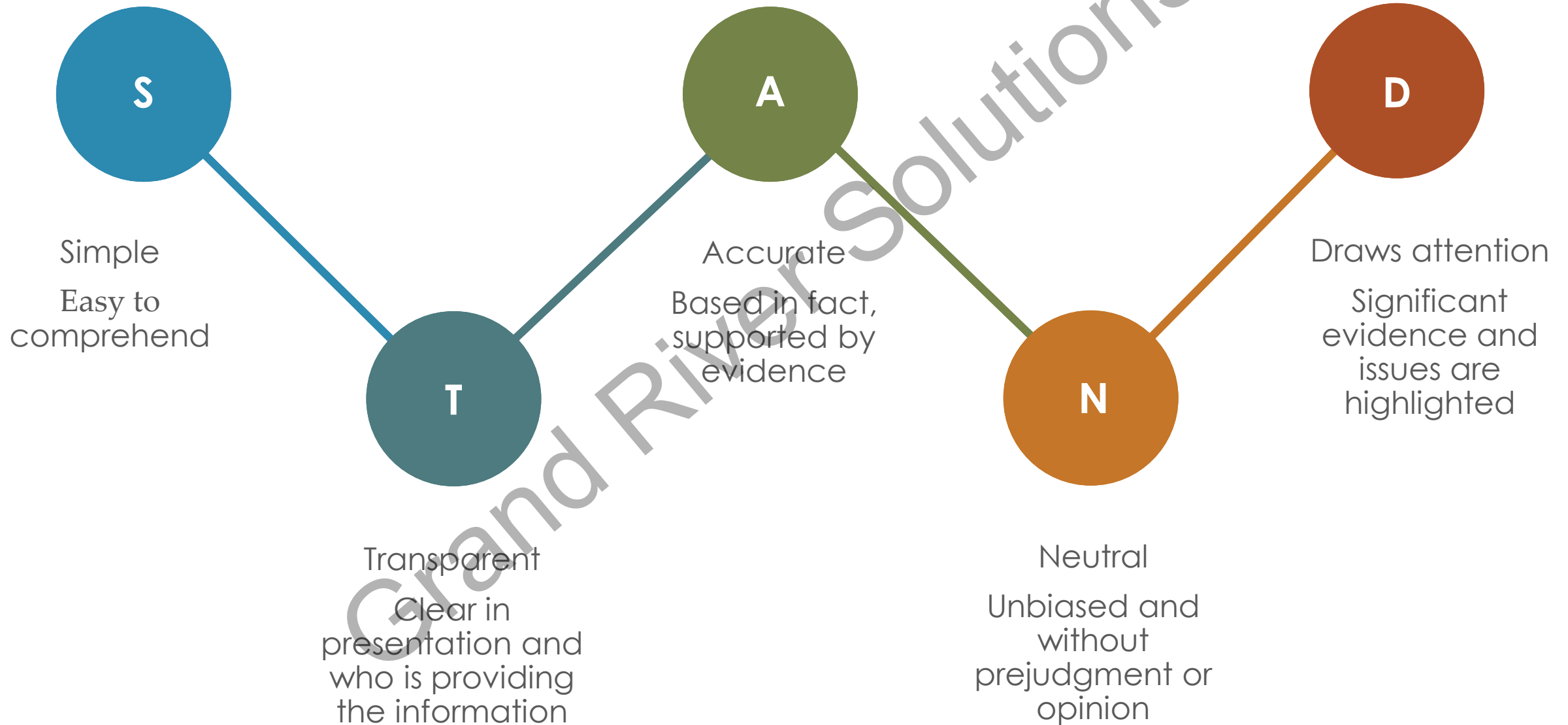
ESSENTIAL ELEMENTS OF A REPORT



CONTENT CREATION FOR SUMMARY OF EVIDENCE



THE REPORT SHOULD STAND ON ITS OWN



STAND - S

Simple

Reports should be written so that they are accessible to all readers, irrespective of their familiarity with the subject matter, or the institutions policies and the law.

- Use plain language
- Be concise
- Avoid repetition
- Consider including a section on facts in dispute/not in dispute
- Avoid or define technical language/acronyms/slang
- Avoid inserting yourself (the investigator) into the report

Avoid or Define Complex Language Like:

- Adjudicated
- Preponderance of the Evidence
- Respondent articulated
- Prima Facie Assessment
- Substantiated
- Pursuant to the policy
- Digital penetration

STAND - T

Transparent

- Summarize information chronologically
- Clearly define language used in the report
- Note what is opinion
- Use quantitative language
- Avoid or define slang/acronyms
- Provide clear descriptions of reported acts
- Use consistent language

Question Further:

- Testimony about contact with a person's vagina
- Testimony about penetration
- Testimony that clothing was removed
- Testimony about event or act impact
- Testimony includes opinions

Grand River Solutions

STAND - A

Accurate

- Identity of participants (pronouns; title, etc.)
- Citing and referring to the policy language
- Allegations as set forth in the formal complaint
- Quotations and absent your editorials and opinions
- Citing to the investigation file

STAND – ACCURATE ACTIVITY

What is wrong with the following and how should you edit it?

Who's speaking?

- Complainant first saw Respondent near the fountain in the middle of the quad
- Witness 3 told Complainant that Respondent was creepy

Quotations:

- Witness 3 was really out of it and drunk

No conclusory words:

- The stalking started...
- The Respondent was angry

STAND - N

Neutral

Not Neutral/ Biased Statements:

- "Claimed/Alleged"
- "According to X"
- "Story/Version of Events"
- "Had Sex with/Engaged in"
- "Changed their Account/Story/Version of Events"
- "Apparently/supposedly"
- "Somehow"
- "Witness A lied..."
- "For some reason, Complainant can't remember"
- "Respondent refused to provide [evidence]"

STAND - D

Draw attention

Reporting facts without interpretation does not mean only describing evidence in words. Draw attention to specific evidence through intentional presentation of information in the report.

- Draw attention to Evidence that you believe should be afforded weight.
- Evidence related to assessments of credibility, reliability, and authenticity.
- Explanations that provide a clear understanding of certain items of evidence or the lack thereof.

If it feels important, emphasize it in your report!

ORGANIZATION OF THE SUMMARY OF EVIDENCE



ORGANIZATIONAL APPROACHES

Person-
centered
approach



Organized relative to the full statements of
parties and witnesses

Event-
centered
approach



Organized relative to specific events as they
transpired

WHICH ORGANIZATIONAL APPROACH WOULD YOU USE?

Office Issues

Complainant alleged that Respondent, Complainant's direct report, makes comments about Complainant's management practices. Specifically, Complainant stated that Respondent often tells other employees that Complainant is "not qualified and was only hired because of Complainant's 'so called disability'." Complainant said Respondent told witnesses that Complainant, "doesn't even need accommodations." Complainant describes hearing this from Witness A, Witness B, Witness C, and Witness D.

Respondent denies making such comments about Complainant, stating that all the Witnesses (A, B, C, and D) are "close to" Complainant and have "the same political views." Respondent provides four additional witnesses to the conversations Respondent had regarding Complainant – Witness 1, Witness 2, and Witness 3.

ORGANIZATIONAL APPROACHES – SINGLE INCIDENT

Person - Centered

Complainant's Account

- a) The parties' prior relationship
- b) The events immediately prior to the alleged prohibited conduct
- c) The incident of alleged prohibited conduct
- d) The events following the alleged prohibited conduct

Respondent's Account

- a) The parties' prior relationship
- b) The events immediately prior to the alleged prohibited conduct
- c) The incident of alleged prohibited conduct
- d) The events following the alleged prohibited conduct

Witness 1's accounts

- a) Witness 1's observations of the parties prior relationship
- b) The events immediately prior to the alleged prohibited conduct
- c) The incident of alleged prohibited conduct
- d) The events following the alleged prohibited conduct

Event - Centered

History between the Parties

- a) Complainant's Account
- b) Respondent's Account
- c) Witness A's Account

The Hours Leading up to the Reported Incident

- a) Complainant's Account
- b) Respondent's Account
- c) Witness B's Account
- d) Witness C's Account

The Reported Incident

- a) Complainant's Account
- b) Respondent's Account

After the Reported Incident

- a) Complainant's Account
- b) Respondent's Account
- c) Witness A's Account
- d) Witness D's Account

ORGANIZATIONAL APPROACHES – MULTIPLE INCIDENTS

Person - Centered

Complainant's Account

- a) Prior History of the parties
- b) Incident A
- c) Incident B
- d) Incident C

Respondent's Account

- a) Prior History of the parties
- b) Incident A
- c) Incident B
- d) Incident C

Witness 1's accounts

- a) Prior History of the parties
- b) Incident A
- c) Incident B
- d) Incident C

Event - Centered

Incident A

- a) Overview of the alleged incident
- b) Undisputed facts
- c) Complainant Account
- d) Respondent Account
- e) Witness Accounts

Incident B

- a) Overview of the alleged incident
- b) Undisputed facts
- c) Complainant Account
- d) Respondent Account
- e) Witness Accounts

Incident C

- a) [Same as above]

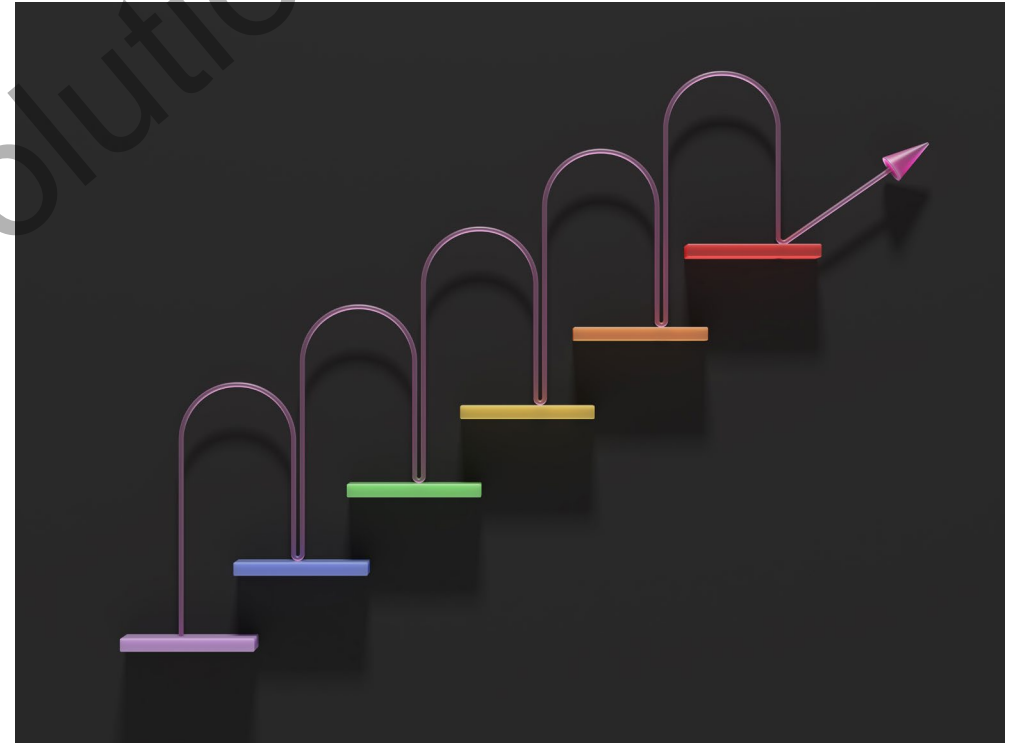
KEY ELEMENTS FOR HEARING OFFICER INITIAL REVIEW

- Jurisdiction
- Procedural Steps
- Policy Name/Correct Version
- Standard of Proof
- Material Disputed/Undisputed Facts
- Specific Charges
 - Summary of Factual Allegation(s)
 - Policy Section Charged with Definition(s)



PROCEDURAL STEPS

- What does the policy require?
- Examples:
 - Initial Disclosure
 - Formal Complaint
 - Investigation Notices (and any amended)
 - Interview Dates
 - Preliminary Report/Review of Evidence
 - Final Report
 - Any Responses/New Evidence

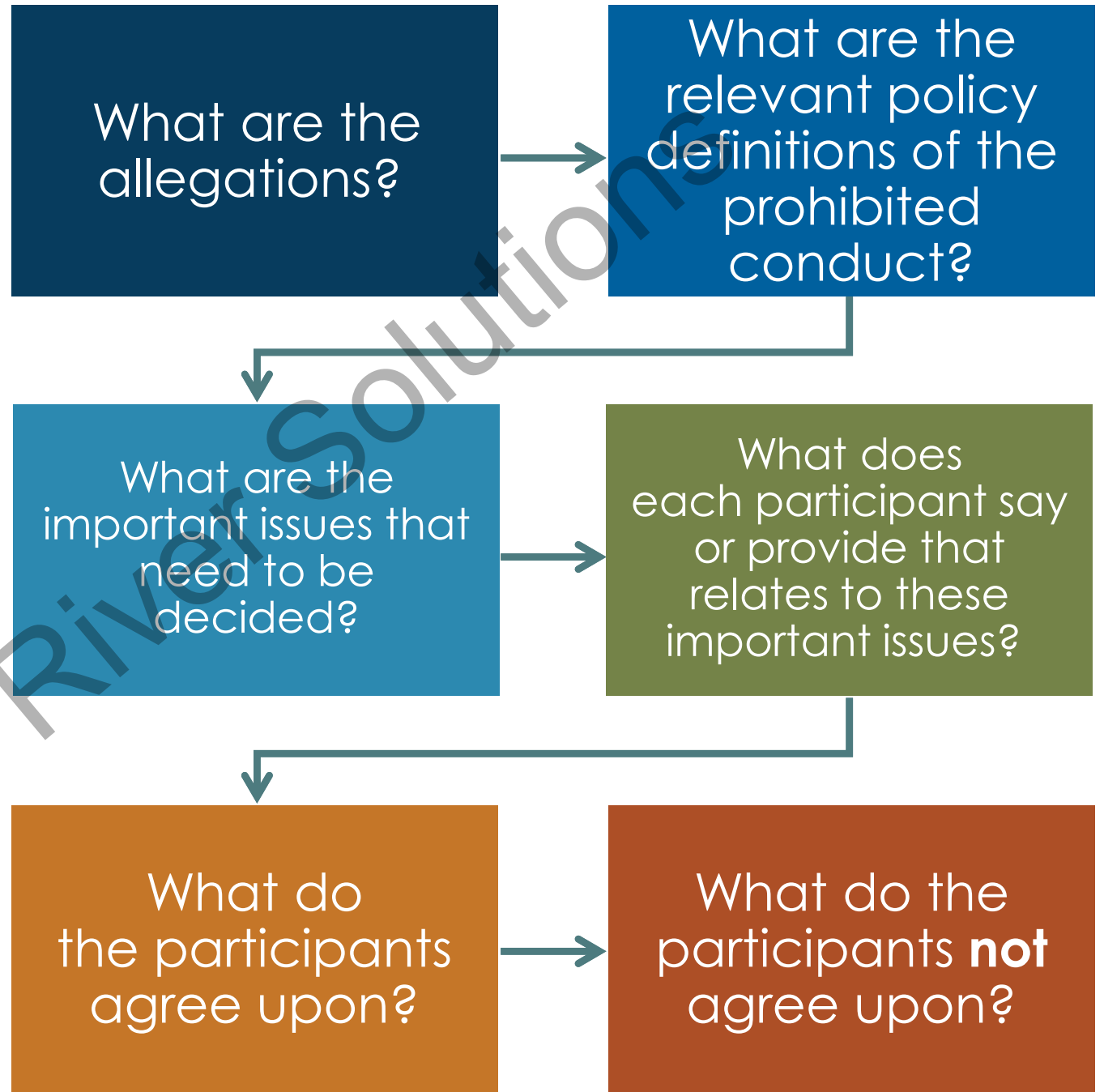


UNDISPUTED AND DISPUTED FACTS



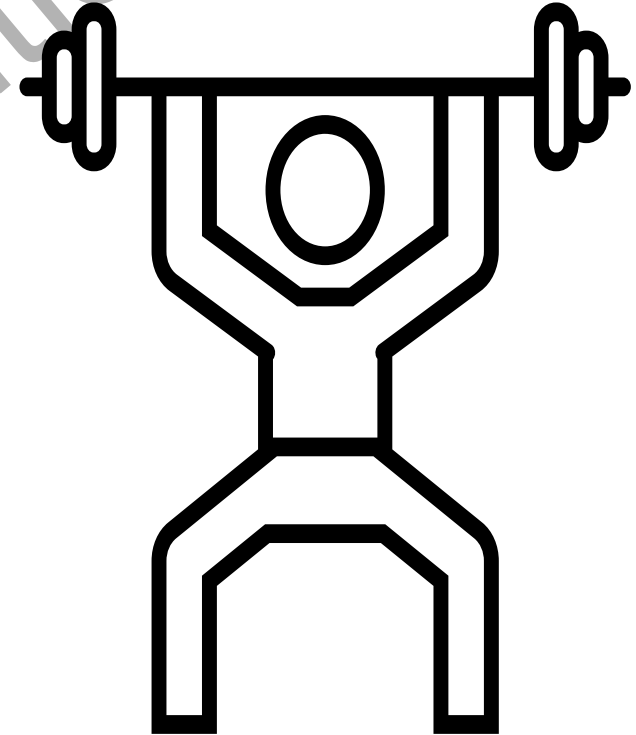
UNDISPUTED/ DISPUTED FACTS

When developing this section, ask yourself these questions:



AVOID HEAVY LIFTING FOR THE HEARING OFFICER

- For hearing cases, the Officer or Panel should ideally only need to clarify.
- As you prepare report, consider what a decision-maker would need to reach a conclusion.
- Are there any gaps? Unresolved questions?
- Have the parties been asked about significant differences between their accounts and other evidence?



MOCK INVESTIGATION ACTIVITY



THE ALLEGATIONS

The Notice of Allegations:

Complainant has alleged that Respondent engaged in conduct that, if true, violates Grand River University's Sexual Misconduct Policy for stalking. Specifically, it has been alleged that, after Complainant told Respondent to stop contacting her, Respondent:

1. Approached Complainant on campus on [date]
2. Sent Complainant at least twenty unwelcome Snap Chat messages on [date], including a threatening statement; and
3. Entered Complainant's dormitory room without permission on [date] and took personal items.

PROHIBITED CONDUCT DEFINED

Per Grand River University's Sexual Misconduct Policy, Stalking is defined as:

Engaging in a course of conduct directed at a specific person that would cause a reasonable person to:

- a. Fear for their safety or the safety of others, or
- b. Suffer substantial emotional distress.

Course of conduct is defined as: Two or more acts, including in person, by or through others regarding a specific person, or by electronic means.

MATERIAL ISSUES TO BE DETERMINED

RECALL THE POLICY DEFINITION OF THE PROHIBITED CONDUCT

Did
Respondent
engage in a
course of
conduct?



Fear of Safety?



Was the
conduct
directed at
Complainant?



Substantial
Emotional
Distress?



MERGING THE POLICY DEFINITION WITH THE MATERIAL ISSUES

Course of conduct



Was the conduct directed at Complainant?

Fear of safety



- Would the conduct cause a reasonable person to suffer substantial emotional distress?
- Did Complainant suffer substantial emotional distress?

- Approaching on campus?
- Snap Chat messages?
- Entering dormitory and taking items?

Directed at specific person



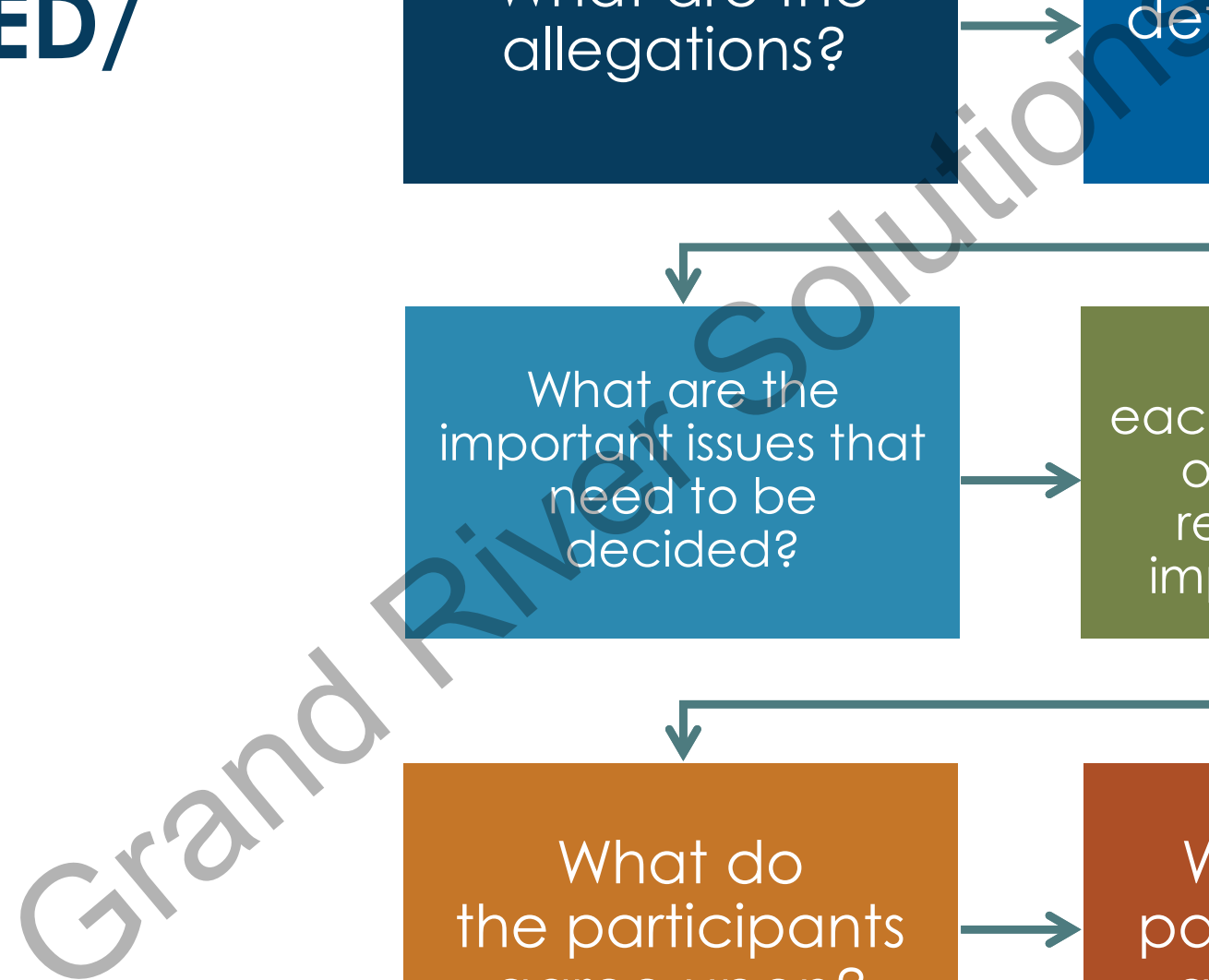
- Would the conduct cause a reasonable person to fear for their or others safety?
- Did Complainant experience that fear?

Substantial emotional distress



UNDISPUTED/ DISPUTED ACTIVITY

Let's try it!



BREAKOUT ACTIVITY:

DISCUSSION: UNDISPUTED

- Parties were in a dating relationship
- Relationship recently ended, albeit exact date is in dispute
- Respondent was outside Complainant's classroom
- Respondent sent Complainant some Snap Chat messages
- Respondent called Complainant after Snap Chat messages
- Complainant blocked Respondent
- Respondent was in Complainant's dormitory building the day of the final alleged incident

BREAKOUT ACTIVITY:

DISCUSSION: DISPUTED

- Who ended the relationship
- Whether Complainant told Respondent to cease contact
- Whether Respondent walked toward Complainant and called her name at classroom
- How many Snap Chat messages Parties exchanged
- The language of one specific message
- Whether Complainant responded
- Whether Complainant asked Respondent to call her after Snap Chat messages
- Whether Respondent entered Complainant's room and took items

UNDISPUTED AND DISPUTED OVERVIEW

The key takeaway about the undisputed/disputed section of your report:

- Refer to the allegations and the relevant policy definition of the prohibited conduct.
- Focus on the relevant and material information as they relate to the allegations and prohibited conduct definition.
- Not every statement in the summary of evidence will be referred to in the undisputed/disputed section BUT every statement in the undisputed/disputed section, must have been referred to in the summary.

This is why it is important to stay organized throughout your investigation and actively work on the road map you created when you were initially assigned the case.



ANALYSIS AND FINDING (WHEN APPLICABLE)

EVIDENTIARY STANDARD

PREPONDERANCE OF THE EVIDENCE

Responsible -
"More likely than
not..."



There was sufficient, reliable, credible evidence to support a finding, by a preponderance of the evidence, that the policy was violated.

Not responsible -
"Insufficient
evidence.."



There was insufficient reliable and credible evidence to support a finding, by a preponderance of the evidence, that the policy was violated.

FINDINGS OF FACT

What is your finding?

A finding of fact is:

- The decision whether events, actions, or conduct occurred, or a piece of evidence is what it purports to be, is credible, and reliable.
- Based on available evidence and information.
- Determined by a preponderance of evidence standard.
- Determined by the fact finder(s).

Let's try it:

- Complainant reports that both parties simultaneously ingested two shots of liquor just before the incident.
- Respondent denies ingesting any liquor on the night of the incident.
- Witness 1 produces a video from that night of the incident showing both Complainant and Respondent ingesting two shots of liquor at the same time together.

THE RECOMMENDED DETERMINATION

Key elements:

- Summarize the undisputed material issues.
- Summarize the findings of fact for the disputed issues.
- Address whether the elements of the prohibited conduct policy have or have not been established.
- Conclude with whether the Respondent, by the preponderance of the evidence, violated the prohibited conduct policy.

“While the evidence supports a finding that it is more likely than not that Respondent touched Complainant’s vagina with his hand for the purpose of sexual gratification, there is insufficient evidence to find that Complainant was incapacitated at the time of the incident. The evidence also supports a finding that it was more likely than not, Complainant gave verbal consent to engage in this sexual activity. Thus, Respondent is NOT RESPONSIBLE for the allegation of sexual contact, as set forth in the formal complaint.”

Sample Recommended Determination

THINKING AHEAD TO THE APPEAL

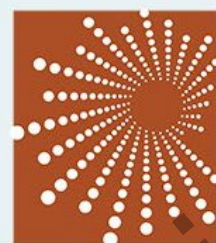
- Don't Take it Personally:
 - Allegations of bias may still be listed in the appeal even when you have applied neutral principles
- What you Can Control:
 - *Make every effort to remain neutral and be aware of perception of bias:*
 - e.g., Necessary but neutrally-worded questions

A pair of brass scales of justice is shown against a blue background. The scales are slightly tilted, with the right pan hanging higher than the left. The pans are empty. The background is a gradient of blue, with a darker blue at the bottom and a lighter blue at the top. A large, semi-transparent orange rectangle is overlaid on the right side of the image, containing the text.

Recommended Findings: Pros and Cons

THE RIVER CONNECT IS MOVING TO LINKEDIN.

At the same place you do your business social media networking, you can now find The River Connect and all the great events, resources, and real-time discussions on the topics important to higher ed equity professionals.



THE RIVER
CONNECT
IS MOVING TO





**Let Our Team Support The
Good Work You And Your
Team Are Doing.**

- Delegated Roles
- Investigations
- Hearings & Appeals
- Alternative Resolutions
- Program Review
- Policy & Procedures
- Consulting & Coaching



RESOLUTION SERVICES



Resolution Services

We work to resolve employee, faculty, and student cases at companies and educational institutions.

Our experienced practitioners are available to serve as facilitators of alternative resolutions, investigators, decision-makers, hearing officers, chairs, panel members, or appellate officers for all equity and discrimination cases.



DELEGATED ROLES

Gap in staffing? We can help.
Interim or Long-Term Needs

- Title IX Coordinators and Staff
- Title VI Coordinators and Staff
- EO Director
- Equity Director
- ADA/504 Coordinators and Staff



Delegated Roles



GRAND RIVER | SOLUTIONS

ADA/504

ADA/504 Coordinator
Policy Development & Review
Training
Accessibility & Compliance Assessment
Investigations

Digital Accessibility

Policy Development & Review
Training
Consulting
Investigations



[ADA/504 Services](#)



TRAINING AND TRAINING MEMBERSHIP

Please check out our wide selection of trainings and learn about our new unlimited training membership. ***Unlimited open training access for your whole campus, one annual fee.***



Equity
Titles VI, VII, IX



Clery
Stop Campus
Hazing Act



ADA/504
&
Digital Accessibility



[Explore Training](#)

CASE MANAGEMENT SOFTWARE

Case Tracker

Titles VI, VII, IX & Equity
Software Solution

by Grand River Solutions



**Designed for you,
by people like you**

We are experts and practitioners working in response and resolution for discrimination, harassment, & equity concerns.

Case Tracker allows you to:

- track and manage your cases
- communicate with campus stakeholders without compromising case privacy, and
- provide parties with the ability to follow the status of their case



[Schedule a Demo](#)

GRAND RIVER | SOLUTIONS

It's a heavy burden.
Somehow, you still need to
get the job done.

We've Got Your Back.

20% Discount On Services New To You.

Plus, we've created special offerings designed to
speed the work process and lighten your load.



[View Fall Promo](#)

- Rapid Response
- Compliance Housekeeping
- Process Advisors
- End-to-End Case Management
- Supercharge Your Equity Office
- Title VI Strategies



QUESTIONS?





info@grandriversolutions.com



/Grand-River-Solutions



/GrandRiverSolutions



/GrandRiverSolutions



/GrandRiverSolutions.com



@titleixandequity.bsky.social

