

PARENT FAQ SHEET

Campus Life

What resources are available to support my student with their mental health?

- Counseling Services are available to all students for mental well-being.
- Health Services are available to all students for physical health.

Both offices are located in Kent Campus Center.

Important Dates

Simpson Academic Calendar

Registration for Spring 2027
was held October 27-29th

Last Day to Withdraw without Penalty:
Nov 10th

Academics

Can I see my students' grades?

- FERPA laws protect the rights of our students as their records belong to them, but your student can share with you directly.

What academic support does my student have?

- Center for Academic Resources (CARs) is available for academic coaching and other programs designed to help them succeed.
- Student Accessibility Services (SAS) can help with temporary or permanent accommodations.
- Student Support Services (TRIO) serves students who are low-income, first generation and/or disabled.

Financial Aid and Billing

How can my student access their bill?

- Students can log in through Self-Service to view their bill and pay anything not covered by Financial Aid

When are bills due in full for spring semester?

- January 8th, 2027

How does my student sign up for a payment plan?

- Go to payplan.acipayonline.com
- Open Dec. 1, 2026-Feb. 15, 2027

Where does my student go with Financial Aid questions?

- Students can visit Financial Aid on the 3rd floor of College Hall, or email finaid@simpson.edu