

Student Right and Responsibilities

YOUR RIGHTS AND RESPONSIBILITIES:

You Have The Right To:

- Be informed. Simpson College strives to provide parents and students with information about costs, aid, opportunities, programs, etc. through its publications and correspondence.
- Expect confidentiality. All information submitted to the office of financial aid is confidential and will not be released without your written consent.
- Receive an answer. A professional staff member in the office of financial aid will answer any question concerning the determination of your financial aid.
- Accept all or part of the aid offered. An offer of one type of aid is not contingent upon acceptance of another.
- Have your financial need reviewed if there has been a significant change in your family's financial situation. However, this does not always result in an increase in your aid.
- Examine your financial aid records. You may request a review with a financial aid administrator at any time.
- Expect fair treatment. Simpson College does not discriminate based on race, color, religion (creed), gender expression, age, national or ethnic origin, physical or mental disability, marital status, sexual orientation or military status.

You Are Responsible For:

- Meeting your educational costs (along with your parents if you are a dependent student).
- Supplying accurate information on all forms submitted. Funds obtained based on false information must be repaid and could result in criminal prosecution.
- Reporting any aid received from any sources outside our office. This includes all outside education loans, scholarships and grants.
- Completing all necessary paperwork.
- Responding to the office of financial aid on a timely basis and meeting all deadlines.
- Reporting any change in your circumstances which might affect your eligibility for financial aid. These changes include residency, enrollment status (withdrawing from a class or school), class standing, change of financial resources and marital status.
- Using financial aid funds for expenses related to your attendance at Simpson College.
- Repaying all types of loan aid and informing lenders of any change in name, address or enrollment while you are attending school and after you leave or graduate.
- Complying with all federal requirements of the 1983 Amendments to the Military Selective Service Act.
- Repayment of money owed from a prior over-award of federal funds at any institution. You are not eligible for additional financial aid if you owe a refund of federal funds.
- Making satisfactory academic progress as outlined in this handbook.
- Complying with all other conditions that relate to the receipt of your financial aid as outlined in this handbook.
- Complying with all verification deadlines if you have been selected for verification by submitting the forms described in this handbook.
- Repaying loans according to your established repayment schedule. You are not eligible for financial aid if you are in default on a Federal Perkins Loan, Health Professions Loan, Federal Direct Loan, Federal Stafford Loan or Federal PLUS Loan received at any institution.

Selective Service Requirement For Financial Aid Recipients: The Department of Defense Authorization Act of 1983, which amends the Military Selective Service Act, denies federal financial aid under the Title IV programs (Pell Grant, Federal SEOG, Federal Work-Study, Federal Direct Loan, TEACH Grant and Federal PLUS Loan) of the Higher Education Act to any student who is required to register for the Selective Service but fails to do so.

General registration requirements apply to any person assigned the sex of male at birth who is at least 18 years old and was born after December 31, 1959. If you believe you are not required to register, call the Selective

Service Office at 1-888-655-1825 for information regarding exemptions.

Where Can I Seek Counseling About Financial Aid? The office of financial aid has staff members who can assist you in understanding your financial aid, budgeting your resources and loan management. You are encouraged to contact our office when you need help at 515-961-1630 to schedule an appointment. Other services provided by the office of financial aid include assessing eligibility for financial aid, packaging aid, administering short-term and emergency loans and processing Federal Direct Loans.

Where Can I File a Complaint About Simpson College? The Iowa College Aid Commission is the State Agency that accepts student complaints for students who are attending an Iowa college or university. The Iowa College Aid Commission can be reached via phone at (877) 272-4456 or you may file a complaint electronically at <https://www.iowacollegeaid.gov/StudentComplaintForm>.

Beginning July 1, 2011, the U. S. Department of Education regulations to improve the integrity of programs authorized under Title IV of the Higher Education Act (HEA) as amended (the “Program Integrity Rule”) took effect. The Program Integrity Rule requires, among other things, that each college or university authorized to offer postsecondary education in one or more states ensure access to a complaint (grievance) process that will permit student consumers to address the following:

- alleged violations of state consumer protection laws that include, and are not limited to, fraud and false advertising;
- alleged violations of state laws or rules relating to the licensure of postsecondary institutions; and
- complaints regarding the quality of education or other State or accreditation requirements

Simpson College has implemented such a process for students to file a grievance and Simpson will seek to resolve student concerns in a timely and effective manner. Simpson’s grievance process may be found at our consumer information page at www.simpson.edu/financial-aid/consumer-information/.

SIMPSON COLLEGE